

---

## Clinical Research Services Closed December 25, 2023 & January 1, 2024

In observance of the Christmas holiday, McKesson's Clinical Research Services will be closed **Monday, December 25, 2023**. We will resume regular business hours on Tuesday, December 26, 2023.

Our regular business hours are Monday through Friday, 9 am to 6 pm ET.

Please take this information into consideration when placing your orders **prior to the Christmas holiday**.

- Only non-refrigerated product will be shipped on **Friday, December 22**. Orders placed prior to 2 pm ET will be delivered on **Tuesday, December 26**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, December 21** prior to 2 pm ET. Orders placed prior to 2 pm ET will be delivered on **Friday, December 22**.

In observance of the New Year holiday, McKesson's Clinical Research Services will be closed **Monday, January 1, 2024**. We will resume regular business hours on Tuesday, January 2, 2024.

Our regular business hours are Monday through Friday, 9 am to 6 pm ET.

Please take this information into consideration when placing your orders **prior to the New Year holiday**.

- Only non-refrigerated product will be shipped on **Friday, December 29**. Orders placed prior to 2 pm ET will be delivered on **Tuesday, January 2**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, December 28** prior to 2 pm ET. Orders placed prior to 2 pm ET will be delivered on **Friday, December 29**.

Due to the influx of shipments around the holidays, carrier delays may occur. Please plan your orders accordingly.

If you have questions regarding the shipment schedule, please contact our Clinical Research Services team at 800.693.4906, or via email at [clinicalresearchservices@mckesson.com](mailto:clinicalresearchservices@mckesson.com).

We appreciate the opportunity to assist you and your patients.

Kind regards,

Clinical Research Services team