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Dear Valued Sponsor,

Following our previous announcement regarding the migration to our new pharmacy dispensing system, we are excited to inform you that the transition date has been scheduled for December 9, 2024.

As we move forward with this important upgrade, we want to highlight some key aspects that will remain unchanged to ensure continuity and ease of transition:

1. Our white glove approach to patient care and ability to provide pharmacy services, distribution, product sourcing, and coordination of packaging/labeling.
2. Our ability to deliver on our current contract obligations.
3. Contact Information: Our fax number, phone number, and email addresses will remain the same. You can continue to reach out to us through the usual channels without any changes.

The new pharmacy management system will create prescription labels and delivery tickets with all the required data elements; however, the formatting will be slightly different than our existing prescription labels and delivery tickets. We will provide examples of these documents for your records in mid-November, prior to the transition date.

We appreciate your cooperation and dedication during this transition period. Further updates and resources will be provided to ensure you are well-prepared for the change.

We pledge a quality-checked transition through rigorous functional testing and consistent communication to ensure a smooth upgrade process.

Thank you for your continued support. If you have any questions, please contact Brian Richard at [Brian.Richard@McKesson.com](mailto:Brian.Richard@McKesson.com) and Elliott Lee at [Elliott.Lee@McKesson.com](mailto:Elliott.Lee@McKesson.com) from the Clinical Research Services team.

Best regards,

**Clinical Research Services Team**

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