

Dear Valued Sponsor,

We are writing to inform you of an important update regarding the go-live date for our new pharmacy platform.

After careful consideration, we have made the decision to move the go-live date **from December 9th to January 13th**. Testing is progressing very well, and there are no major concerns at this time. However, we believe that this new timeline will better position us for the greatest success, as it allows us to avoid the busy holiday season and ensure a smoother transition for all involved.

Additionally, we would like to highlight some upcoming changes to our prescription labels and delivery ticket. Please refer to the examples in the attachment.

1. Prescription Label:

- The patient name, drug name, and directions will now print in an easy-to-read 12-point font, enhancing readability and overall user experience. We will make every effort for all of the directions to fit on one label, but if extra space is needed, the directions will rollover to a 2nd label that will contain the remainder of the directions.

2. Delivery Ticket:

- While we have made every effort to maintain the current format of the delivery ticket, you may notice some slight changes in the layout. Rest assured, these changes are designed to improve clarity.

Our next communication will come the week before we transition to the new platform to update you on the go-live status. As a reminder, this change will not impact how you interact daily with Clinical Research Services. Our fax numbers, phone numbers, and emails will remain the same, and we will still champion the same commitment to excellence to you and patients on treatment.

We appreciate your understanding and support as we make these adjustments to better serve you. If you have any questions, please contact Brian Richard at Brian.Richard@McKesson.com and Elliott Lee at Elliott.Lee@McKesson.com from the Clinical Research Services team.

Thank you for your continued partnership.

Sincerely,

Clinical Research Services team

CoverMyMeds Pharmacy

Clinical Research Services

845 Regent Blvd., Suite 100N

Irving, Texas. 75063

www.mckesson.com

covermymeds pharmacy

**Clinical
Research
Services**

CoverMyMeds Pharmacy LLC
845 REGENT BLVD STE 100A&B
IRVING, TX 75063
Phone: (800)693-4906

Rx: 2010000021 Dispense Date: 10/25/2024 Rph: BP
123 STREET NAME FORT WORTH, TX 76111

① **SAMPLE PATIENT**
② **TEST MOLECULE**
③ **SAMPLE DIRECTIONS. USE AS
DIRECTED PER PROTOCOL.**

Lot#: 123

Store At:

CAUTION: NEW DRUG - Limited by Federal (or US) Law to Investigational Use

Auth By: S.Doctor

Exp Dt: 08/13/2027

Qty: 1 of 1

Do not flush medication or pour down sink or drain

①

<Patient Name>

②

<Drug Name>

③

<Directions for use>

Clinical Research Services (CoverMyMeds Pharmacy LLC)

845 REGENT BLVD STE 100A&B

IRVING, TX, 75063

(800) 693-4906

DELIVERY TICKET for SAMPLE PATIENT

SHIP DATE 10/29/2024

AUTH BY SAMPLE DOCTOR

SHIP TO SAMPLE PATIENT

123 STREET NAME

STUDY SPONSOR Protocol Sponsor

IRVING, TX 75063

PROTOCOL # Protocol Name

SPECIAL INSTRUCTIONS: Kit#123456

Prescription #	Delivery Item	Lot	Expiration	Quantity Shipped
Rx# 2010000021	TEST MOLECULE	123	08/13/2027	1

ACKNOWLEDGEMENT OF RECEIPT (Please disregard if shipped to a home address)

Please acknowledge receipt of this shipment by checking the contents and circling the condition below. Sign and fax to **(919) 256-0794**.

Contents received intact (circle one):	YES	NO	
Contents received within temperature (circle one):	YES	NO	N/A

Printed Name: _____ **Signature:** _____

Date: ___ / ___ / ___

Written information about this prescription has been provided for you. Please read this information before you take the medication. If you have questions concerning this prescription, a pharmacist is available during normal business hours to answer these questions at 1-800-693-4906.

La información escrita acerca de esta receta ha sido proporcionada para usted. Lea esta información antes de tomar la medicación. Si tiene alguna pregunta relacionada con esta receta, el farmacéutico está disponible durante el horario normal para responder a sus preguntas en el número de teléfono 1-800-693-4906.

Complaints concerning the practice of pharmacy may be filed with the Texas State Board of Pharmacy at: William P. Hobby Building 333 Guadalupe Street, Suite 3-500 Austin, Texas 78701 (512)305-8000 or 1-800-821-3205 www.pharmacy.texas.gov

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